

# HipChat Data Center

**\*Announcement\*** HipChat has reached end of life with Cloud, Data Center and Server being discontinued from 15th February 2019.

Although Atlassian are ceasing their team communication products, if you have an existing Hipchat Server or Hipchat Data Center license, you can continue to use Hipchat until the end of life date for your particular version:

- Hipchat Data Center (v3.0): June 22nd, 2019
- Hipchat Data Center (v3.1): September 26th, 2019
- Hipchat Server (v2.1): December 8th, 2018
- Hipchat Server (v2.2): May 30th, 2019
- Hipchat Server (v2.4): June 30th, 2020

Still have questions on what that means for you? Learn more about Atlassian's [new partnership with Slack](#) or [get in touch](#) for additional information today.

Atlassian's [HipChat](#) Data Center is an on-premise corporate instant messaging (chat) application. It allows members of your organisation to enjoy secure, spontaneous communications without worrying about loss of data or conversation history. As with all Atlassian Data Center applications, HipChat features enterprise grade scalability and high availability.

It is a flexible, customisable chat solution that limits unnecessary email and phone traffic, eases record-keeping, works across all common operating systems, browsers, and mobile platforms, and maintains a fully searchable record of any relevant technical and commercial information.

HipChat makes it easy to involve colleagues in conversations and set up chat rooms, and it integrates seamlessly with [Jira](#) and the other applications within Atlassian's software suite.

As with all Atlassian Data Center products, HipChat Data Center can be deployed on multiple application servers (active-active clustering), which brings greater scalability and resilience.

## Features and benefits of HipChat Data Center

HipChat Data Center offers several essential advantages to your business.

**High availability:** HipChat Data Center delivers high availability by active-active clustering. Having multiple application servers removes the risk of a single point of failure. If a server fails, HipChat Data Center will keep going, keeping your staff's lines of communication open.

**Performance at scale:** You can deploy as many application servers as may be needed to keep HipChat performing well at any realistic level of load.

**Auto-scaling:** HipChat can be deployed so that application servers are spun up or shut down automatically as a function of demand on the system. This keeps performance high, even at peak load, while minimising idle hardware when demand is low, saving on cost.

**Easy user management:** A Data Center deployment of HipChat lets you manage identities with native SAML 2.0 authentication, or via directories such as Crowd and LDAP.

**Rich integrations:** Use HipChat Data Center with Jira, [Jira Service Desk](#), [Confluence](#), [Bitbucket](#), Trello, [Bamboo](#) – and any other tool from Atlassian’s leading enterprise software suite.

## About Automation Consultants

Automation Consultants offers pricing, licensing, implementation, consultancy, and bespoke solutions for HipChat Data Center. We have the understanding, the credentials, and the track record to help make your deployment a simple, seamless experience – whatever components of [Atlassian’s Data Center suite](#) your company decides to use.

We also provide comprehensive [migration services](#) designed to help you migrate any current HipChat instances to Data Center from the cloud or from single server instances. With years of experience across the software lifecycle, we can be relied on to provide straightforward, bespoke solutions that speak to your most immediate needs – minimising frustration and maximising operational efficiency.

As an Atlassian Platinum Solution Partner with Enterprise accreditation, we have a deep understanding of the needs of large organisation with complex IT issues.

A business with specific needs requires a specific service: an off-the-shelf solution won’t always work. To discuss your bespoke HipChat support requirements, [get in touch](#) with one of our experts today.